



Ekara training catalogue

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Training

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SAS with capital of 549,728 € | RCS Nanterre B 327 139 309

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* indicative only, may vary according to the number of participants and their level

** subject to change, according to the product

1. Purpose

The purpose of our training center is to contribute to building the skillsets and knowledge required to use our Ekara solutions optimally.

To carry out our mission, we have drawn up a set of training modules that match our customers' expectations and needs

These training modules can be followed up by a certification cycle which validates participants' expertise in the use of our tools.

2. DISCOVERY training

DISCOVERY (TRA-DISCO)	
How long*	2h
How many participants	4 participants minimum; 20 participants maximum
Format	Remote
How often	Every Friday
Requirements	None
Subjects covered**	Overview of the Ekara application
Availability	Available

* indicative only, may vary according to the number of participants and their level

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3.ADVANCED training modules

3.1 Ekara Web training

Initial Web (TRA-WEB1)

Initial Web (TRA-WEB1)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	<ul style="list-style-type: none"> the latest version of Ekara Studio must be installed (tool for creating user journeys) flows must be open and validated
Subjects covered**	<p>Participants gain hands-on experience on our Ekara Academy training platform to:</p> <ul style="list-style-type: none"> create a deployment area create a schedule, with an in-depth look at the menu gain detailed knowledge of the steps involved in creating journeys (basic settings, types of user journeys, scenarios, etc.) use functions (conditionals, clicks, delays, text input) configure a DOM element of a website perform image captures and OCR analyze returned measures in detail view incident details and analyze incidents
Availability	Available

* indicative only, may vary according to the number of participants and their level

** subject to change, according to the product

Advanced web (TRA-WEB2)

Advanced web (TRA-WEB2)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	<ul style="list-style-type: none"> • the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered**	<ul style="list-style-type: none"> • creating site parameters (site id) • manipulating dates • using shared data • using keystroke sequences • customizing error messages
Availability	Available

* indicative only, may vary according to the number of participants and their level

** subject to change, according to the product

Expert web (TRA-WEB3)

Expert web (TRA-WEB3)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	<ul style="list-style-type: none"> • the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered**	<ul style="list-style-type: none"> • creating complex journeys • defining the context of a journey (blacklist, user agent, etc.) • using variables in a journey • using shared data in more than one journey (e.g. login and password) • using neutral steps • APIs • expert analysis: comparing waterfalls • handling reports
Availability	Available

* indicative only, may vary according to the number of participants and their level

** subject to change, according to the product

3.2 Ekara Business Apps training

Initial Business Apps (TRA-BAPP1)

Initial Business Apps (TRA-BAPP1)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	<ul style="list-style-type: none"> the latest version of Ekara Studio must be installed (tool for creating user journeys) flows must be open and validated
Subjects covered**	<ul style="list-style-type: none"> opening of applications (e.g. Adobe Reader) configuring keyboard keys performing image captures and OCR detailed analysis of returned measures incident analysis
Availability	Available

* indicative only, may vary according to the number of participants and their level

** subject to change, according to the product

Ekara Business Apps (TRA-BAPP2)

<h3 style="text-align: center;">Ekara Business Apps (TRA-BAPP2)</h3>	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	<ul style="list-style-type: none"> • the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered**	<ul style="list-style-type: none"> • creating a complex scenario • using variables in a scenario • using neutral steps • detailed analysis of returned measures • incident analysis
Availability	Available

* indicative only, may vary according to the number of participants and their level

** subject to change, according to the product

3.3 Ekara Mobile training

Initial Mobile (TRA-MOB1)

Mobile Initial (TRA-MOB1)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	<ul style="list-style-type: none"> • the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered**	<ul style="list-style-type: none"> • opening applications • configuring objects of the application with their ID, Name, etc. • performing image captures and OCR • detailed analysis of returned measures • incident analysis
Availability	Available

* indicative only, may vary according to the number of participants and their level

** subject to change, according to the product

Advanced Mobile (TRA-MOB2)

Advanced Mobile (TRA-MOB2)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	<ul style="list-style-type: none"> • the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered**	<ul style="list-style-type: none"> • creating complex journeys • using neutral steps • configuring constraints (internally) • using variables in journeys
Availability	Available

* indicative only, may vary according to the number of participants and their level

** subject to change, according to the product

3.4 Ekara API training

API (TRA-API1)

API (TRA-API1)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	<ul style="list-style-type: none"> the latest version of Ekara Studio must be installed (tool for creating user journeys) flows must be open and validated
Subjects covered**	<ul style="list-style-type: none"> using Postman creating API-monitoring journeys
Availability	Available

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3.5 Ekara Private Robot training

Private Robot (TRA-RP1)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	none
Subjects covered**	<ul style="list-style-type: none">• Overall Ekara architecture• Ekara robot instructions and installation• Testing & validation• Troubleshooting / Run
Availability	Available

Private Robot (TRA-RP1)	
How long*	½ day
How many participants	2 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	Participants should have basic technical skills in computer applications running on certain operating systems.
Subjects covered**	<ul style="list-style-type: none"> • Define the architecture of the ekara private platform. • Define the role of the different services and APIs. • Practical update of the private platform. • Troubleshooting cases.
Availability	Mars 2023

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4. Certifications

Three types of certifications are offered to validate participants' skills at a given level of expertise.

Each certification is valid for one year. For each certification, prior training is a prerequisite (at least once).

4.1 Foundations certifications

Web foundations (CERT-WEB1)

Web foundations (CERT-WEB1)	
Format	Online quiz and practical case
How often	On request
Prerequisite	Prior completion of TRA-WEB1 training
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

Business App foundations (CERT-BAPP1)

Business App foundations (CERT-BAPP1)	
Format	Online quiz and practical case
How often	On request
Prerequisite	Prior completion of TRA-BAPP1 training
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

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Mobile foundations (CERT-MOB1)

Fondations Mobile (CERT-MOB1)	
Format	Online quiz and practical case
How often	On request
Prerequisites	Prior completion of TRA-MOB1
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

API foundations (CERT-API)

Fondations API (CERT-API)	
Format	Online quiz and practical case
How often	On request
Prerequisites	Prior completion of TRA-API
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

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4.2 Advanced certifications

Advanced Web (CERT-WEB2)

Advanced Web (CERT-WEB2)	
Format	Online quiz and practical case
How often	On request
Prerequisites	<ul style="list-style-type: none"> • Prior completion of TRA-WEB1, TRA-WEB2 or TRA-WEB3 training • Successful completion of CERT-WEB1 or CERT-WEB2 or CERT-WEB3
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

Advanced Business App (CERT-BAPP2)

Advanced Business App (CERT-BAPP 2)	
Format	Online quiz and practical case
How often	On request
Prerequisites	<ul style="list-style-type: none"> • Prior completion of TRA-BAPP1 & TRA-BAPP2 training • Successful completion of CERT-BAPP1
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

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Advanced Mobile (CERT-MOB2)

Advanced Mobile App (CERT-MOB2)	
Format	Online quiz and practical case
How often	On request
Prerequisites	<ul style="list-style-type: none"> Prior completion of TRA-MOB1 & TRA-MOB2 training Successful completion of CERT-MOB1
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

4.3 Expert certification

Expert (CERT-EKARA)

Expert (CEA01)	
Format	Online quiz and practical case
How often	On request
Prerequisites	<ul style="list-style-type: none"> Prior completion of TRA-WEB1, TRA-WEB2, TRA-WEB3, TRA-MOB1, TRA-MOB2, TRA-BAPP1, TRA-BAPP2 & TRA-API1 training Successful completion of CERT-WEB2, CERT-BAPP2, CERT-MOB2, CERT-API
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

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** subject to change, according to the product